

Auto Debit Authorisation Form



Kindly fill this form in TRIPLICATE with signatures in ORIGINAL on each, enclosing the required documents indicated and mail it to: Tata Sky Ltd. – Auto Debit Request, PO Box 2424, Bangalore 560024

Subscriber Information

Subscriber No:
Subscriber Name: _____ (First Name) _____ (Last Name)
Mailing address: _____
City: _____ State: _____ PIN: _____
Home Phone Number: _____ Office Phone Number: _____
Fax: _____ Email: _____
Registered Mobile Number: _____

Auto Debit Authorisation

I/We hereby authorise Tata Sky Ltd and/or the authorised service provider for Tata Sky to debit

My Bank Account OR

My Credit Card

for Rs 500 when my Tata Sky account balance reaches a minimum amount of Rs 200.

Bank Account Details

Name of first account holder: _____
Name of joint account holder (if any): _____
Bank: _____ Branch: _____
Account No.:
Type (tick one) Savings Current
 Company A/c
(please place company stamp alongside)
MICR code:
 Yes, I have enclosed a blank cancelled cheque

Credit Card Details

Name as on account: _____
Credit Card Number:
Type of card: Visa Master
 American Express Diners Club International
Issuing Bank: _____
Expiry Date:
 Yes, I have enclosed a photocopy of the front of my Credit card

Please allow us up to 30 days to register your Auto Debit request with your Bank/Credit Card. Kindly make your Tata Sky subscription payments with other available methods in the interim

Declaration

I hereby declare that the particulars given above are correct and complete. I acknowledge that I have read, understood and agreed to the Terms and Conditions and I am willing to pay the monthly subscription amount through the Auto Debit facility. In case the Bank/Credit Card issuer is not able to debit the amount from my account, I shall pay the amount directly to Tata Sky. I also understand that any change in my Bank account or Credit card will amount to submitting a fresh Auto Debit form and I shall intimate Tata Sky about all such changes as and when the change occurs. I agree to any increase in deductions due to the change in Government regulations/Service tax rate/scheduled increase as per product features or change in rates of subscription payments. I agree and accept that no fresh authorisation would be required and taken in such a situation.

Subscriber Signature: _____ Date: _____ Place: _____

Note: Please affix rubber stamp in case of companies, proprietorships, partnerships etc.

Signature Verification Request

To
Branch Manager
Bank: _____ Branch: _____
_____ (Name of Subscriber) having Bank account no. _____ declare that I am a Tata Sky subscriber. I acknowledge that Tata Sky and/or its

authorised service providers shall be providing the Auto Debit facility to me. I hereby authorise Tata Sky and/or its authorised service providers to debit my Bank account for Rs 500 when my Tata Sky account balance reaches a minimum account balance of Rs 200 directly or through Reserve Bank of India's ECS mechanism. I/We authorise the Bank to honour all such instructions.

First account holder's signature

Second account holder's signature
(in case of joint a/c)

Please affix rubber stamp in case of companies, proprietorships, partnerships etc.

Auto Debit - Terms And Conditions

Auto Debit

Auto Debit is a new facility offered by Tata Sky to its subscribers to recharge their Tata Sky account. All Tata Sky subscribers (hereinafter referred to as "You") who avail of the Auto Debit facility shall be bound by the following terms and conditions.

Definitions

"Active account status" means a positive Account Balance in your Subscriber Account.

"Auto Debit facility" means the Auto Debit facility wherein you have authorised Tata Sky to debit your bank account/charge your credit card for an amount of Rs.500 toward recharge of your Subscription Account every time your Account Balance falls below the Auto Debit Minimum Balance.

"Auto Debit Minimum Balance" means a minimum Account Balance of Rs 200 in your Subscriber Account.

Terms used herein but not defined shall have the same meaning assigned to them in the Subscription Contract signed between You and Tata Sky.

The Auto Debit Facility

1. In order to activate the Auto Debit facility on your Subscriber Account, You are required to authorise Tata Sky and /or the authorised service provider for Tata Sky to either debit your bank account or charge your credit card by submitting an Auto Debit authorisation form to Tata Sky, a copy of which you could download at www.tatasky.com. In order to be eligible for the Auto Debit facility, You must provide your own bank account/credit card details.
2. Your Auto Debit facility shall be activated within a maximum period of 4 weeks after the processing and validation of your Auto Debit authorisation form and supporting documents (as listed below) by Tata Sky and Your Bank/Credit Card issuer. You shall provide the documents mentioned below along with your Auto Debit authorisation form.

For Auto Debit facility- Direct debit to your Bank account

- a. Blank Cancelled cheque displaying Your bank account number
- b. 3 copies of the Auto Debit Authorisation form, duly completed and signed in original

For Auto Debit facility-Charge to your credit card

- a. Copy of Your credit card – Only front of card
- b. 3 copies of the Auto Debit Authorisation form, duly completed and signed in original

Until such time the Auto Debit forms reach Tata Sky & thereafter get processed, you are advised to recharge your Tata Sky account using other recharge methods available so as to avoid deactivation of your Tata Sky service for lack of adequate Account balance. However, should the Auto Debit Facility get approved & an instruction be sent to your Bank/Credit card issuer requesting the Auto Debit amount of Rs 500, simultaneously against your recharge of your Tata Sky account using the recharge method, the entire sum shall be credited to your account and no refunds or credit adjustments will be made towards your Tata Sky account.

3. Upon activation of your Auto Debit facility, your bank account shall be debited or your credit card shall be charged depending upon your chosen Auto Debit for a standard recharge of Rs 500 every time your Account Balance falls below Rs 200. This recharge process will be completed within 10 working days and the credit of Rs.500 will be reflected in your Subscriber Account thereafter. However, Tata Sky is not responsible for any incidence of the Auto Debit not being honoured in the mentioned time by either your Bank or Credit card. This could lead to your account getting deactive.
4. You will receive an alert on your television confirming that your Subscriber Account has been recharged. You can access your Account Statement, online from the "My Tata Sky" section of www.tatasky.com.
Tata Sky will not be responsible if Your Auto Debit authorisation form has been rejected during the process of verification and validation for any reason whatsoever.
5. Your Auto Debit facility will be valid till the earlier of the following:
 - a. Termination of your Tata Sky Service.
 - b. Withdrawal of the Auto Debit facility by Us.
 - c. Cancellation of the Auto Debit facility by You by serving 30 days written notice.
 - d. Rejection of your Auto Debit by Your Bank/Credit card issuer for any reason whatsoever.
6. Tata Sky shall not be responsible for any fraudulent or disputed transactions. In case of a dispute regarding the transaction through bank/credit card the same must be resolved by You directly with Your Bank or Credit Card issuer. You will not make Tata Sky a party to any such dispute and Tata Sky shall not be liable to You for any consequence arising out of the fraudulent or disputed transactions.
7. An administrative fee of Rs 30 will be deducted from Your Tata Sky account in the event your Auto Debit transaction is rejected for reason of insufficient balance in your account.
8. Tata Sky reserves the right at anytime, without prior notice, to add or vary all or any of these terms and conditions or to replace, wholly or in part the Auto Debit facility or to withdraw it completely.
9. Any amendments You request towards the Auto Debit facility for reasons for change of Bank or Credit card will result in complete cancellation of the Auto Debit facility & will require you to re-register for the Auto Debit facility.
10. Should You require to cancel the Auto Debit facility, You will be required to send in your request in writing addressed to Tata Sky Ltd. – Auto Debit Request, PO Box 2424, Bangalore 560024
11. Should there be any incidence of 3 back to back (continuous) rejections to the Auto Debit instruction by your Bank or credit card, Tata Sky retains the right to levy a penalty of Rs.30 & revoke the Auto Debit facility altogether.
12. By signing up for the Auto Debit facility, You hereby agree to comply with these terms and conditions and waive any right to claim ambiguity in these terms and conditions and release, indemnify and hold harmless Tata Sky and its respective affiliates, advertising and promotion agencies, and all of its respective agents, representatives, officers, directors, shareholders and employees (collectively, "releases") from and against any injuries, losses, damages, claims, actions, or any liability of any kind resulting from or arising from your use of the Auto Debit facility.
13. You acknowledge and agree that all disputes in relation to the Auto Debit facility shall be determined in the sole and absolute discretion of Tata Sky and that such a decision by Tata Sky shall be final and binding.